



Aberdeen-Angus Cattle Society Members Code of Conduct

As a member of the Aberdeen-Angus Cattle Society you are part of a renowned breeder society that prides itself on representing the world's finest beef breed, producing premium quality beef. In working together all members, the Society employees and Council representatives must respect each other's role in maintaining this pedigree within the world market.

From time to time you may experience issues or concerns regarding your membership and this code of conduct outlines the correct process a member should follow to gain a resolution to any difficulties they are experiencing.

The Code also outlines on a day to day basis the usual expectations that employees, members and council representatives should expect, using the adage -

Give Respect Get Respect

All parties have the right to work for and with the Society in an environment that: -

- ✓ Promotes Dignity at Work
- ✓ Encourages Individuals to treat each other with respect
- ✓ Advocates speaking politely, openly and honestly with others
- ✓ Is open transparent and fair
- ✓ Encourages the parties to take responsibility for each other
- ✓ Encourages behaviour that helps create a culture free from inappropriate behaviour, bullying and harassment

If any party goes against any of these codes then a full investigation will be instigated through the Presidential Team with the view to addressing the situation to a satisfactory conclusion.

If as a member, you wish to raise a concern or complaint please put the details in writing to members@aberdeen-angus.co.uk. This will be acknowledged within 5 working days. All cases will be dealt with on an individual basis and the receipt confirmation will specify, depending on the nature of the query, the likely length of time next steps will be taken to resolve the issue raised.